South Downs Leisure

IDENTIFICATION OF JOB

JOB TITLE - FP Duty Officer

POST NUMBER - TBC

WORKING BASE - Field Place Manor

RESPONSIBLE TO - Duty Manager, Assistant Manager & Facility Manager

OVERALL PURPOSE OF JOB

• Under the general supervision of the Duty Manager the postholder is expected to supervise staff in all areas throughout the facility and assist in the setting up of various activities.

MAIN RESPONSIBILITIES

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Health and Safety / Facility Management

- Supervision of all centre staff.
- Carry out Duty Manager duties as and when required.
- Ensure adequate standards of safety, cleanliness and hygiene are maintained.
- Carry out regular inspections of all equipment and maintain accurate records.
- To attend to all first aid casualties and administer appropriate first aid.
- Ensure all records are maintained and the SDL's Accident Reporting Procedures are followed.
- Ensure the appropriate emergency services are contacted if necessary.
- To assist with the training of staff in all aspects of their duties.
- Unlocking the building in the morning and / or securing the building at close of business as and when required.
- Ensure adequate staffing levels are maintained at all times.
- Ensure adequate management records are maintained as directed.
- Complete set ups / set downs as directed by the facility programme.
- Operation and supervision of all sporting and non-sporting equipment.

Customer Service

- Ensure that a high level of customer service is maintained by being helpful and courteous at all times.
- Work closely with the Management Team by communicating regularly and implementing systems

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Till and Cash Handling

- Checking and securing of the daily takings in accordance with SDL's Financial Regulations
- Ensure safe handling on any cash taken
- Undertake cashing up duties as and when required.

General

- To undertake other duties appropriate to the post that may be requested from time to time by the Line Management and in line with the trust policies.
- To undertake relevant training when required.

Other

- Work will be on a rota basis which requires flexibility to help cover extra shifts as required during periods
 of leave and sickness.
- When required support the operational team to complete out of hours deep cleans.

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