

FIT4 Membership Terms & Conditions

1. Where the member has not attained the age of 18 years, this agreement will be entered into by the member's parent or guardian who will agree to comply to the terms of this agreement on behalf of the member. The term member used hereinafter shall include that parent or guardian
2. This agreement commences once you have indicated your acceptance in the declaration section of the web sign up process.
3. On payment of the membership fee each member will be issued with an individual, non-transferable, membership swipe card, for use at the FIT4 facility to enable entry into the facility and is proof of membership. Any use other than by the member may result in the cancellation of membership. Entry may be refused without a valid Membership card. FIT4 will charge a reasonable replacement fee for lost or stolen cards.
4. A one-off fixed joining fee will apply in addition to the membership fee whether or not the membership fee is paid either by direct debit or by upfront payment in full.
5. Where full membership fee is paid without the benefit of a concessionary, corporate, family or junior rate, the membership fee will be a "price for life" and will not increase. Where a concessionary, corporate, family or junior fee for membership is paid and the fee is paid by direct debit, the fee will increase on 1st January each year at the discretion of South Downs Leisure.
6. Concessionary & Corporate members are required to show proof of eligibility at point of joining and thereafter if requested. If proof of eligibility is not received within 30 days, the membership rate will increase to the Price for Life rate, any underpayments will be collected with the following instalment.
7. If you amend your membership to a different membership category you may be liable to an increase in fees.
8. Membership may only be frozen upon medical recommendation, inclusive of pregnancy; membership will be put on hold from date of receipt of supporting documentation only. Memberships may be frozen for up to 1 year, memberships will be automatically cancelled once this time period is exceeded.
9. Family memberships are available for families of 3+ with a maximum of 2 adults
10. Junior members, including those joining on a family membership must be aged between 0-17 years inclusive. Upon reaching 18 years of age junior members will automatically transfer to an individual adult membership.
11. Use of the fitness suites will only be available to junior members aged 13 years and over on completion of an induction and within specified junior gym times
12. A member who makes a booking must be taking part in the activity.
13. A member will only be able to book on to sports courses if space allows. Restrictions and waiting lists on courses may apply; if the course is full the member may have the option to be placed on a waiting list.
14. A member may not book onto more than one course of any particular sport.
15. If you fail to attend pre-booked activities you may be charged the full casual fee for the activity in question.
16. We reserve the right to remove persistent non-attendees from sports courses.
17. We reserve the right to suspend advance booking privileges if the activity cancellation procedure is not adhered to.
18. The FIT4 staff may require a member to leave the premises or may terminate the membership in writing and without notice if, in the management's absolute discretion, a member is causing nuisance or annoyance to FIT4 staff or to members of the public. Where a membership is terminated under this clause, fees paid in advance will not be refunded. FIT4 requires members to act courteously at all times to both public and staff. FIT4 has a zero tolerance to all forms of discrimination and bullying.
19. Where a member has misrepresented information, or knowingly supplied false information to FIT4, to gain membership which might have been refused had the misrepresentation or the false information not been given, FIT4 may terminate the membership at their discretion
20. FIT4 excludes all liability for loss or damage to members' property or possessions howsoever caused, whether in negligence or not, in so far as it is reasonable to exclude such liability. All property is stored on any premises at the members' risk. FIT4 make no attempt to limit or exclude liability for death or personal injury of its members which arises from negligence or the deliberate act or omission of its staff in relation to the facilities and their use.
21. FIT4 regularly maintains and checks the equipment in each facility to ensure it is fully operational. If however, any item of equipment fails, or the FIT4 facility closes for any reason, FIT4 will not compensate members for loss of use of that facility during the closed period.
22. Membership data will be used for the purpose of membership administration, compliance with any statutory duty of the facility and marketing, the member may opt out from receipt of marketing material by contacting enquiries@southdownsleisure.co.uk
23. **FIT4 Cancellation Policy**
Upon receipt of cancellation request 1 further payment is required, membership will continue for 1 further calendar month.
Debit Finance Collections plc is the collecting agent working on behalf of South Downs Leisure:
 - a) Where members have elected to pay by Direct Debit, cancellations should be made in writing to: Debit Finance Collections, 16 Davy Avenue, Milton Keynes, MK5 8PL. Email: Info@debitfinance.co.uk Please see details set out in the customer contract.
 - b) For members who have paid the upfront membership fee in full, the membership will run from date of joining and no refund will be given mid-term for fees paid in advance.